

## Professional



Pedigree Painting warrants our labour and materials for a period of (5) Years. If paint failure appears Pedigree will supply labour and materials to correct the condition without cost.

This warranty is in lieu of all other warranties expressed or implied. Our responsibility is limited to vertical surfaces. The warranty excludes consequential or incidental damages caused by accident, abuse, lack of care, building settlement or accumulation or other particles accumulating and causing paint failures.

IPaint manufacturers warranty will be based on product specifications.

## How does it work?

If you see any signs of failure simply email warranty@pedigreepainting.com with the following Information.

Email Subject: Project Address

Email Content: Photos & Area Description

## Whats Next?

- Our operations manager will be in touch with you to schedule a site visit for further discovery of issues.
- A solution will be found by Pedigree
- Pedigree Painting Operations Manager will tackle any small issues he can. Larger works will be scheduled.
- Our team will return to complete the work at agreed upon date and time.

Our mission is to create and supply a paint project that lasts way beyond this 5 year time frame however unforseen circumstances can arise. If they do, our focus is to take care of it as quickly as possible with as little impact to our customers life.

Contact Information 778 -835-9469 warranty@pedigreepainting.com

Thank you for your trust. The Pedigree Painting Team

